

1. ***What are the pink circles with numbers in them?***

The pink circles indicate how many regulated facilities are located in a given area of the map. The number inside the circle is the number of facilities. As the user zooms into a location, the circles breakup and new one are created showing the number of regulated facilities in the zoomed-in area. When the number in the circle is 10 or less, the user can click on the circle and a popup will show the names of the facilities. Clicking on a facility will bring up the facility profile. When the circles are small dots and do not have a number, it is an individual facility. The color of pink is used because it has a high contrast on all map backgrounds.

2. ***Why do I see a list of facilities in the left column when I haven't started a search?***

The portal shows the results of any filter or search in the left Results column. When there are no search terms or filters, the system displays all facilities on the screen.

3. ***How do I search for a specific facility or a list of facilities?***

Using the search box in the upper left of the window, there are two ways to search the portal.

- a. **Simple Search:** Enter any keywords to search on, using the enter key to start the search. The results of the search will be shown in the Results Tab and on the map. This search function uses “fuzzy search” technology and returns a set of facilities that match the provided keywords. This search looks at every piece of data in each facility record. The facilities are listed in a weighted order that measures how many times in each facility data set the keywords appear and how close the words in the facility data matches the keywords.
- b. **Advanced Search:** The small down arrow on the right side of the search box opens the advanced search function. The drop down has a set of fields that can be used singularly or in combination to create a more powerful search. Each of the fields is a “contains” field, not an exact match field. As an example, entering “California” into the Site Name field provides results for all facility site names that contain the word “California,” which is thousands of facilities. Entering a city name in the Site City field will return all facilities in the city entered. Entering search words into several fields returns facilities that match all the specific selections. Use the enter key to start the search.

4. ***How do I get the first Help screen in the left column back?***

Selecting Home in the upper left part of the window just under the keyword search box will return you to the opening screen.

5. ***Where can I find more information about the Originating Data Systems?***

The About tab on the top of the window takes you to a page with additional information about the portal. This includes links to each of the data systems that provide information to portal, system statistics, Frequently Asked Questions (FAQs), background information and a short video tour of the portal.

6. ***How do I see a map with individual pins for facilities?***

When you zoom into a location, the pink circles eventually become individual pink dots representing individual facilities.

7. ***What is the CalEnviroScreen percentage?***

This is a percentile score from the CalEPA CalEnviroScreen tool that measures cumulative environmental impact and population vulnerability in a specific area. The higher the percentage, the higher the environmental impact and vulnerability. For additional information, visit <http://oehha.ca.gov/calenviroscreen>.

8. ***Is there a definition for all of the Regulatory Programs?***

The list of Regulatory Programs and their descriptions are provided through the blue information bubbles, blue circles with an “i” in them, and below under [Regulatory Programs](#).

9. ***How do I find out what agency oversees the Regulatory Program listed in the Profile?***

In the site Profile, under Regulatory Programs, the detail includes links to each of the source systems and the source systems identify the regulatory agencies. The California Environmental Reporting System (CERS), managed by CalEPA, does not have public access and therefore does not have a link in the detail. This portal is the public access to that system.

10. ***Where can I get a description of the Evaluation Types?***

Below, under [Evaluation Types](#).

11. ***How do I find the inspection, violation, and enforcement report documents?***

The portal does not contain the actual inspection, violation, and enforcement report documents. Each source data system has different kinds of information and documents. Use the links in the Regulatory Program detail to go to the facility in the source system to get more detail. The CERS system collects data from over 100 local agencies, but does not collect the actual inspection, violation, and enforcement report documents. Those documents are only available at the local regulatory agency. See the [Unified Program Home](#) page for more information.

12. ***Where can I get a description of the Enforcement Types?***

Below under [Enforcement Types](#).

13. ***Where do I find whether a site is in compliance with state and federal requirements?***

Each environmental program has its own measure of compliance, so there is no single indicator whether a site is in compliance or not. The portal provides information and links that can be used to determine if a site is in compliance with each individual program’s requirements. The Compliance tab contains inspection and violation information for the Unified Program (CERS), the DTSC Hazardous Waste Management program (EnviroStor) and the Water Board’s Water Quality

program (CIWQS). The Water Board's cleanup reporting program (GeoTracker) and the federal permitted release reporting program (TRI) do not have inspections.

- a. CERS inspection and violation information include a date of inspection and violation and a date for return to compliance, if the site has returned to compliance. If a violation has not been cleared, it will not have a return to compliance date.
- b. The EnviroStor and CIWQS links in the Regulatory Program detail will take you to more detailed records for a site. These systems contain more information about the status of the site and may contain scanned documents related to the inspections and status.

14. *What is a CUPA?*

CUPA stands for Certified Unified Program Agencies. Follow the link to the [Unified Program Home](#) page for more information.

15. *Where do I find a listing of all the terms used in this system?*

Use the following links to each system:

DTSC Envirostor:

<http://www.envirostor.dtsc.ca.gov/public/EnviroStor%20Glossary.pdf>

Water Board CIWQS:

http://www.waterboards.ca.gov/water_issues/programs/ciwqs/glossary.shtml

Water Board GeoTracker:

http://www.waterboards.ca.gov/water_issues/programs/gmp/data_sources_swrcb.shtml

Unified Program CERS:

<http://cersapps.calepa.ca.gov/Public/DataRegistry>

16. *Why don't I see anything on the Legend tab?*

The Legend tab displays information about graphic Layers that are activated through the drop down in the upper right of the map.

17. *What does the "Show sites with no location" mean and do?*

There are sites in the portal that do not have numerical addresses or have not been geo-located on the map. Selecting this will display the facilities in the Results list with the "not located" icon. These facilities will have a profile, but are not displayed on the map.

18. *What are NAICS and SIC Codes?*

The North American Industry Classification System (NAICS) is the standard used by federal agencies in classifying business establishments for the purpose of collecting, analyzing, and publishing statistical data related to the U.S. business economy. NAICS was developed under the auspices of the Office of Management and Budget, and adopted in 1997 to replace the Standard Industrial Classification (SIC) system. For more information see: <http://www.census.gov/eos/www/naics/>.

19. *How do I report a problem or some incorrect information?*

Use the Information tab and follow the directions under “Report an Issue or Error.”

20. *How can I export information about one facility?*

If you zoom into a single facility on the map, all export functions will work for that one facility. You may also print information contained in the profile view using the printer icon in the upper right. The print function prints what is being viewed and does not expand all detail automatically. The facility explorer is not designed to export data electronically through the Results column, one facility at a time.

21. *I searched for a facility and it was not found, but I know it exists. Why wasn't it found?*

The portal searches for facilities that are within the map area the you are viewing. If the map is zoomed into an area that does not contain the facility, it will not be found. Zoom out or go to Home and search again.

22. *What are Alternate IDs?*

In the Profile page there is a listing of identifiers from each system that feeds information to the portal. These identifiers can be used in each of those systems to find additional detail. This additional detail can also be seen by using the Source System ID hot link to the originating system. The site ID is the portal ID. It is not used by any other system.

23. *What is the Site ID?*

The Site ID is a unique numerical identifier assigned to each of the consolidated sites within the portal. It can be useful in a number of ways, such as when a user has exported information and wants to look at a specific site in the portal that is in an export. The Site ID provides a very fast way to go to a single site among the hundreds of thousands of sites in the portal.

24. *How often is the data updated in the portal?*

The portal information is updated nightly from each of the host systems. The data in four of the host systems, CERS, CIWQS, GeoTracker and EnviroStor, is updated daily as well. TRI is updated on the federal reporting cycle.

25. *How much historical data is in the portal?*

Each host system has its own historical data guidelines. Some of the host systems have data going back to the 1980's while other systems only include the most current data. Please see the host system information for additional detail.

26. *Is there a more direct way to search?*

Use the Advanced Search ([Help?](#)) link.

Regulatory Programs

ORIGINATING SYSTEM	REGULATORY PROGRAM SHORT TITLE	REGULATORY PROGRAM DESCRIPTION
CERS	Aboveground Petroleum Storage	Facilities that store petroleum in aboveground storage tanks. Oversight by local agencies.
CERS	Chemical Storage Facilities	Facilities that store hazardous chemicals. Oversight by local agencies.
CERS	Hazardous Chemical Management	Extremely hazardous chemical release prevention and worker safety program regulated facilities. Oversight by local agencies.
CERS	Hazardous Waste Generator	Facilities that generate either federal or state regulated hazardous waste. Oversight by local agencies.
CERS	Hazardous Waste Onsite Treatment	Hazardous waste generators that treat waste onsite under the hazardous waste regulatory program. Oversight by local agencies.
CERS	Household Hazardous Waste Collection	Facilities that collect household hazardous waste. Oversight by local agencies.
CERS	RCRA LQ HW Generator	Facilities that generate large quantities of federally regulated hazardous waste. Oversight by local agencies.
CERS	Underground Storage Tank	Facilities that store hazardous materials in underground storage tanks. Oversight by local agencies.
CIWQS	Agriculture Discharge	Water discharges from agricultural operations include irrigation runoff, flows from tile drains, and storm water runoff.
CIWQS	Animal Wastewater Discharge	Wastewater discharges and runoff from animal operations, such as dairies and fish hatcheries.
CIWQS	Department Of Defense	The Water Boards partner with the Department of Defense (DoD) through the Defense and State Memorandum of Agreement (DSMOA) to oversee the investigation and remediation of water quality issues at military facilities.
CIWQS	Forestry & Silviculture	Discharges related to timber harvesting activities, including felling, yarding, and hauling of trees; road construction and reconstruction; watercourse crossing construction, reconstruction, or removal; and herbicide applications.

CIWQS	Land Disposal	The Land Disposal program regulates of waste discharge to land for treatment, storage and disposal in waste management units. Waste management units include waste piles, surface impoundments, and landfills. California Code of Regulations (CCR) Title 23, (Chapter 15) contains the regulatory requirements for hazardous waste. CCR Title 27, contains the regulatory requirements for wastes other than hazardous waste. These sites require orders issued by the regional board. See http://waterboards.ca.gov/cwphome/land/index.html for more information.
CIWQS	NPDES Wastewater and Stormwater	NPDES Permit Program controls water pollution by regulating point sources, including stormwater that runs off certain areas, that discharge pollutants into waters of the United States.
CIWQS	Sewager Spills	The Sanitary Sewer Overflow prevention program regulates sewage collection systems.
CIWQS	Tanks & Ground Water Clean Up	Sites that discharge treated groundwater.
CIWQS	Unregulated	A site of interest that is not operating under a regulatory mechanism issued by the Water Board.
CIWQS	Waste Discharge Requirements	Activities or discharges that may impact waters of the State that aren't more specifically classified in another category. Generally these are wastewater discharges to land such as by a food processing facility or a domestic wastewater treatment plant, but there are many other examples as well.
CIWQS	Wetlands - Fill and Dredge Material	This program regulates discharges of fill and dredged material under Clean Water Act Section 401 and the Porter-Cologne Water Quality Control Act.
ENVSTORCLN	Corrective Action	Sites that were required to obtain a permit or have received a hazardous waste facility permit from the Department of Toxic Substances Control or U.S. EPA that have investigation or cleanup activities
ENVSTORCLN	School Cleanup	Proposed and existing school sites that have undergone remedial action by the Department of Toxic Substances Control for hazardous materials contamination.
ENVSTORCLN	School Investigation	Proposed and existing school sites that are or have been evaluated by the Department of Toxic Substances Control for possible hazardous materials contamination.

ENVSTORCLN	State Response	Confirmed release sites where the Department of Toxic Substances Control is involved in remediation, either in a lead or oversight capacity. These confirmed release sites are generally high-priority and high potential risk.
ENVSTORHAZ	Hazardous Waste	Department of Toxic Substances Control permitted or closed facilities that transfer, store or dispose of hazardous wastes
GEOTRACKER	Cleanup Program Site	Cleanup of any unauthorized release of hazardous substances to the environment (exception of petroleum hydrocarbons in Underground Storage Tank Cleanup site).
GEOTRACKER	Land Disposal Site	The Land Disposal sites include landfills, mines, surface impoundments waste piles and land treatment units. Federal Resource Conservation and Recovery Act Subtitle D and the California Code of Regulations, Title 27 contain the regulatory requirements for these sites implemented through the issuance of waste discharge requirements by the Regional Water Quality Control Boards.
GEOTRACKER	Leaking Underground Storage Tank Cleanup Site	Cleanup of an unauthorized release of petroleum hydrocarbons or petroleum surrogates, or byproducts from a Leaking Underground Storage Tank Cleanup. The cleanup is overseen by a local agency under the Local Oversight Program.
GEOTRACKER	Military Cleanup Site	Cleanup of an existing or former Department of Defense used site with a unauthorized release of hazardous substances.
GEOTRACKER	Military Privatized Site	Cleanup of an former Department of Defense used site with unauthorized release of hazardous substances that has been transferred to a public or private entity. The public entity accepts further cleanup responsibilities.
GEOTRACKER	Military Underground Storage Tank Site	Cleanup of an existing or formerly used Department of Defense site with an unauthorized release of petroleum hydrocarbons, surrogates, or byproducts from a leaking underground storage tank
TRI	Toxic Release Inventory	Toxic Release Inventory (TRI) tracks the management of certain toxic chemicals that may pose a threat to human health and the environment. Facilities must report annually how much of each regulated chemical is released to the environment and/or managed through recycling, energy recovery and treatment. A "release" of a chemical for TRI means that it is emitted to the air or water, or placed in some type of land disposal.

**CalEPA Regulated Site Portal
Frequently Asked Questions**

12/12/2016

Evaluation Types

ORIGINATING SYSTEM	EVALUATION TYPE	EVALUATION DESCRIPTION	EVALUATION GENERAL TYPE	EVALUATION GENERAL TYPE DESCRIPTION
CERS	Routine done by local agency	Routine done by local CUPA or Participating Agency	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
CERS	Other, not routine, done by local agency	Other, not routine, done by local CUPA or Participating Agency	Other/Unknown	An inspection whose type cannot be determined or was not specified by the source system.
CIWQS	AGT SPCC inspection	Inspection of an above ground tank site review of the site spill prevention control and counter measure plan	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
CIWQS	RWQCB Type A compliance inspection	Comprehensive inspection in which samples are usually taken (EPA Type S)	Compliance Sampling Inspection	An inspection designed to determine compliance with applicable statutes and regulations, which involves collection of physical samples of air, water, waste, etc.
CIWQS	RWQCB Type B compliance inspection	Routine inspection that typically does not include collecting samples (EPA Type C)	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
CIWQS	Complaint Inspection	Inspection made in response to a complaint	Complaint Inspection	
CIWQS	Field Oversight	Inspection or site visit to confirm clean-up work is being performed	Case Development Inspection	An inspection designed to collect specific information to support an ongoing or planned enforcement action.

**CalEPA Regulated Site Portal
Frequently Asked Questions**

12/12/2016

CIWQS	Follow-up Inspection (noncompliance)	Includes inspections specifically made to verify corrections of non-compliance where no enforcement has been initiated	Compliance Followup Inspection	A followup inspection designed to determine compliance with legal requirements, which does not involve sampling.
CIWQS	Follow-up inspection (enforcement)	Includes inspections specifically made to verify compliance with enforcement mandates	Compliance Followup Inspection	A followup inspection designed to determine compliance with legal requirements, which does not involve sampling.
CIWQS	Miscellaneous Inspection	An inspection that does not fall into any other category	Other/Unknown	An inspection whose type cannot be determined or was not specified by the source system.
CIWQS	Municiple Storm Sewer Audit	An evaluation of a Municiple Separate Storm Sewer System (MS4) program or program component. It must include a site visit	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
CIWQS	Notice of Termination Inspection	Inspection performed in response to the submittal of a Notice of Termination of coverage for reporting responsibility	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
CIWQS	Preatment Audit	An audit that includes review of that program authority, records, and industrial facility field inspections	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
CIWQS	Pre-harvest Inspection		Initial Site Inspection	The initial onsite inspection to determine site suitability for requested activity.
CIWQS	Pre-project Timber Program Inspection		Initial Site Inspection	The initial onsite inspection to determine site suitability for requested activity.

**CalEPA Regulated Site Portal
Frequently Asked Questions**

12/12/2016

CIWQS	Prerequisite inspection	Inspection made to gather information relative to preparing, modifying, or rescinding requirements	Initial Site Inspection	The initial onsite inspection to determine site suitability for requested activity.
CIWQS	Pretreatment compliance	An inspection of a pretreatment program that includes records review and industrial facility field inspections	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
ENVSTORHAZ	DTSC Case Development Inspection	DTSC Case Development Inspection	Case Development Inspection	An inspection designed to collect specific information to support an ongoing or planned enforcement action.
ENVSTORHAZ	DTSC Compliance Evaluation Inspection	DTSC General Compliance Evaluation Inspection	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
ENVSTORHAZ	DTSC Focused Compliance Inspection	DTSC Focused Compliance Inspection	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.
ENVSTORHAZ	DTSC Financial Records Review	DTSC Financial Records Review	Information Request	An enforceable, written request for information to a regulated entity or potentially regulated entity or about a site, facility, or activity.
ENVSTORHAZ	Facility Self Disclosure to DTSC	Facility Self Disclosure to DTSC	Self Reported	Self-audit or self-reported by the facility
ENVSTORHAZ	DTSC Follow-up Inspection	DTSC Follow-up Inspection	Compliance Followup Inspection	A followup inspection designed to determine compliance with legal requirements, which does not involve sampling.
ENVSTORHAZ	DTSC Groundwater Monitoring Evaluation	DTSC Groundwater Monitoring Evaluation	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.

**CalEPA Regulated Site Portal
Frequently Asked Questions**

12/12/2016

ENVSTORHAZ	DTSC Non-financial Record Review	DTSC Non-financial Record Review	Information Request	An enforceable, written request for information to a regulated entity or potentially regulated entity or about a site, facility, or activity.
ENVSTORHAZ	DTSC Operation and Maintenance Inspection	DTSC Operation and Maintenance Inspection	Compliance Evaluation Inspection	An inspection designed to determine compliance with legal requirements, which does not involve sampling.

Enforcement Actions

ORIGINATING SYSTEM	ENFORCEMENT ACTION TYPE	ENFORCEMENT ACTION DESCRIPTION	ENFORCEMENT ACTION GENERAL TYPE	ENFORCEMENT ACTION GENERAL TYPE DESCRIPTION
CERS	Notice of Violation (Unified Program)	Notice of Violation Issued by the Inspector at the Time of Inspection	Notice of Violation	A written notification that documents and communicates violations observed during an inspection to the business or site inspected.
CERS	AEO - Local Ordinance	Administrative Enforcement Order Based on Local Ordinance	Administrative Order	
CERS	AEO - Unified Program	Administrative Enforcement Order Based on the Unified Program Statute	Administrative Order	
CERS	Referral to State Attorney General	Referral to State Attorney General	Closed or Referred	Usually closed by referring to another regulatory agency for further follow-up; action or closed do to lack of jurisdiction or sufficient evidence.
CERS	Referral to District Attorney	Referral to District Attorney	Closed or Referred	Usually closed by referring to another regulatory agency for further follow-up; action or closed do to lack of jurisdiction or sufficient evidence.
CERS	Referral to County Council or City Attorney	Referral to County Council or City Attorney	Closed or Referred	Usually closed by referring to another regulatory agency for further follow-up; action or closed do to lack of jurisdiction or sufficient evidence.
CERS	Referral to US Attorney	Referral to US Attorney	Closed or Referred	Usually closed by referring to another regulatory agency for further follow-up; action or closed do to lack of jurisdiction or sufficient evidence.

**CalEPA Regulated Site Portal
Frequently Asked Questions**

12/12/2016

CERS	Referral to State Agency	Referral to State Agency	Closed or Referred	Usually closed by referring to another regulatory agency for further follow-up; action or closed do to lack of jurisdiction or sufficient evidence.
CERS	Referral to Federal Agency	Referral to Federal Agency	Closed or Referred	Usually closed by referring to another regulatory agency for further follow-up; action or closed do to lack of jurisdiction or sufficient evidence.
CERS	Referral to Other	Referral to Other	Closed or Referred	Usually closed by referring to another regulatory agency for further follow-up; action or closed do to lack of jurisdiction or sufficient evidence.
CIWQS	Administrative Enforcement with Penalty	Administrative Enforcement with Civil Liability (Penalty)	Unknown General Type	
CIWQS	Cease and Desist Order	Cease and Desist Order	Unknown General Type	
CIWQS	Clean-up and Abatement Order	Clean-up and Abatement Order	Unknown General Type	
CIWQS	Compliance Order with a Schedule	Order to Comply that Includes a Schedule for Compliance	Unknown General Type	
CIWQS	Expedited Payment Letter	Expedited Payment Letter where the Discharger Acknowledges Violations	Unknown General Type	
CIWQS	Formal Refer to Attorney Gen	Formal Refer to Attorney Gen	Unknown General Type	
CIWQS	Enforcement Letter (Formal)	Enforcement Letter Citing Violations and with Required Actions (Formal)	Unknown General Type	
CIWQS	Notice to Comply (Minor Violations)	Notice to Comply for Minor Violations	Unknown General Type	

**CalEPA Regulated Site Portal
Frequently Asked Questions**

12/12/2016

CIWQS	Notice of Violation (Water)	Notice of Violation Letter (Informal)	Notice of Violation	A written notification that documents and communicates violations observed during an inspection to the business or site inspected.
CIWQS	Oral Communication	Oral Communication	Unknown General Type	
CIWQS	Referral to District Attorney	Referral to District Attorney	Unknown General Type	
CIWQS	Referral to Other Agency	Referral to Other Agency	Unknown General Type	
CIWQS	Referral to Task Force	Referral to Task Force	Unknown General Type	
CIWQS	Referral to US EPA	Referral to US EPA	Unknown General Type	
CIWQS	Settlement - Court Order	Settlement - Court Order	Unknown General Type	
CIWQS	Staff Enforcement Letter (Informal)	Staff Enforcement Letter (Informal)	Letter of Violation	A letter sent to a regulated entity, initiating the enforcement process by informing the entity of violation(s) of applicable law, and requesting that the regulated entity take action to come into compliance, with the expectation of further follow-up action by the regulatory agency.
CIWQS	Stipulated Penalty	Stipulated Penalty	Unknown General Type	
CIWQS	Third Party Action	Third Party Action	Unknown General Type	
CIWQS	Time Schedule Order	Time Schedule Order	Unknown General Type	
CIWQS	Waste Discharge Requirements	Waste Discharge Requirements	Unknown General Type	
ENVSTORHAZ	Criminal Conviction	Criminal Conviction	Unknown General Type	
ENVSTORHAZ	Federal Consent Order with Enforcement and Settlement	Federal Consent Order with Enforcement and Settlement	Consent Agreement and Final Order	
ENVSTORHAZ	Federal Consent Order for Multiple Sites	Federal Consent Order for Multiple Sites	Consent Agreement and Final Order	
ENVSTORHAZ	Enforcement Dismissed	Enforcement Dismissed	Enforcement Action Closed	

**CalEPA Regulated Site Portal
Frequently Asked Questions**

12/12/2016

ENVSTORHAZ	Enforcement Order Issued	Enforcement Order Issued	Unknown General Type	
ENVSTORHAZ	Final Administrative Settlement	Final Administrative Settlement	Unknown General Type	
ENVSTORHAZ	Final Civil / Judicial Action	Final Civil / Judicial Action	Unknown General Type	
ENVSTORHAZ	Initial Civil Filing with Attorney General	Initial Civil Filing with Attorney General	Unknown General Type	
ENVSTORHAZ	Injunctive Relief	Injunctive Relief	Unknown General Type	
ENVSTORHAZ	Imminent/Substantial Endangerment Order	Imminent/Substantial Endangerment Order	Unknown General Type	